Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services
 Coverage Period: 01/01/2024-12/31/2024

 PHP Service Company: Sparrow Health PPO PLUS Plan – Non-Union, SEIU RN and Service & Tech Unions, IUE RN and Service & Tech Unions
 IUE RN and Service & Tech Unions

 Plan: DAS02701-RX0AR309 | Group Number: L0001269
 Coverage for: Individual or Family | Plan Type: ASO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage you can access our Member Reference Desk or by calling 1.800.203.9519 or 517.364.8456 locally. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbcglossary or call 1.800.203.9519 or 517.364.8456 locally to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	For in-network <u>providers</u> : \$250 individual / \$500 family For out-of-network <u>providers</u> : \$1,000 individual / \$2,000 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes, <u>Preventive care</u> , services subject to <u>copayments</u> , and other services as noted are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For in-network <u>providers</u> : \$6,000 individual / \$12,000 family For <u>out-of-network providers</u> : \$6,000 individual / \$12,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Caregiver contributions, <u>balance-</u> <u>billing</u> charges, certain out-of- network services (see SPD for full details), and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. For a list of <u>network providers</u> click <u>SPN Provider Directory</u> or call 1.877.275.0076 or 364.8432 locally.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some

Important Questions	Answers	Why This Matters:
		services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the network specialist you choose without a referral.

All <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies, unless stated otherwise.

		What You Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	SCN Provider: No charge SPN Provider: \$15 <u>copay</u> /visit, <u>deductible</u> does not apply	30% <u>coinsurance</u> after <u>deductible</u>	Convenience care facilities are covered under this benefit.
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	SCN Provider: \$15 <u>copay</u> /visit, <u>deductible</u> does not apply SPN Provider: \$30 <u>copay</u> /visit, <u>deductible</u> does not apply	30% <u>coinsurance</u> after <u>deductible</u>	None
<u>P</u>	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	No charge after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	None
	Imaging (CT/PET scans, MRIs)	No charge after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	
If you need drugs to treat your illness or condition	Tier 1 drugs (mostly Generic)	\$10 <u>copay</u> /prescription (up to 34- day supply) \$20 <u>copay</u> /prescription (up to 90- day supply)	Only covered for emergent/urgent condition	Deductible does not apply to <u>copays</u> for outpatient prescription drugs. Covers up to a 34-day supply (retail prescription); 35-90-day supply (mail order
	Tier 2 drugs (mostly Preferred brand-name)	\$40 <u>copay</u> /prescription (up to 34- day supply) \$80 <u>copay</u> /prescription (up to 90- day supply)	Only covered for emergent/urgent condition	or retail prescription). ACA mandated preventive drugs such as select contraceptive and tobacco cessation medications are covered with no member

	What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
<u>m/wps/portal</u> .	Tier 3 drugs (mostly Non- Preferred brand-name)	\$80 <u>copay</u> /prescription (up to 34- day supply) \$160 <u>copay</u> /prescription (up to 90- day supply)	Only covered for emergent/urgent condition	cost share. Preferred Tobacco Cessation Products are only available from retail network pharmacies in up to 34-day supply.
	<u>Specialty drugs</u>	Tier level depends on the drug. Please see the drug formulary list available on the Sparrow Benefits website, <u>www.sparrowbenefits.org</u>	Not covered	All Specialty Drugs regardless of tier placement are only available from CVS mail-order specialty pharmacy in up to a 34-day supply. If a brand-name drug has a generic drug that is chemically the same, you pay your applicable <u>copay</u> plus the difference between the brand-name and generic price. Some drugs require prior approval for coverage. Call PHP Service Company for more information.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	Female sterilization is covered at no member cost share when using in-network providers. Pregnancy termination is covered with \$100 <u>copay</u> , limited to 1 per lifetime. Prior approval required for coverage of certain surgeries. Call PHP Service Company for the complete list.
surgery	Physician/surgeon fees	SCN Provider: No charge SPN Provider: No charge after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	Female sterilization is covered at no member cost share when using in-network providers. Pregnancy termination is covered with \$100 <u>copay</u> , limited to 1 per lifetime. Prior approval required for coverage of certain surgeries. Call PHP Service Company for the complete list.
If you need immediate medical attention	Emergency department care	Sparrow Carson, Clinton, Eaton & lonia Hospitals: \$100 <u>copay</u> /visit;	\$200 <u>copay</u> /visit, <u>deductible</u> does not	Prior approval is required for coverage and the copay is waived if admitted directly

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
		deductible does not apply. All other in-network hospitals: \$200 <u>copay</u> /visit; <u>deductible</u> does not apply.	apply	from the Emergency Department for an inpatient stay.	
	Emergency medical transportation	No charge after <u>deductible</u>	Same as in-network benefit		
	<u>Urgent care</u>	Sparrow Facilities: \$25 <u>copay</u> /visit; <u>deductible</u> does not apply. Non-Sparrow Facilities: \$50 <u>copay</u> /visit; <u>deductible</u> does not apply.	\$50 <u>copay</u> /visit; <u>deductible</u> does not apply		
lf you have a hospital	Facility fee (e.g., hospital room)	No charge after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	Prior approval required for coverage of inpatient stays. Transplants must be at Designated Facilities.	
stay	Physician/surgeon fees	SCN Provider: No charge SPN Provider: No charge after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	None	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	<u>Therapy visits & testing, ABA</u> <u>services</u> SCN Provider: No charge SPN Provider: \$15 <u>copay</u> /visit; <u>deductible</u> does not apply <u>Other services and supplies</u> No charge	30% <u>coinsurance</u> after <u>deductible</u> ABA services not covered	Prior approval required for coverage of non-routine services, including ABA services and inpatient stays.	
	Inpatient services	No charge after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>		
16	Office visits	Included in professional services below	Included in professional services below	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the	
lf you are pregnant	Childbirth/delivery professional services	SCN Provider: No charge SPN Provider: No charge after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	SBC (i.e., ultrasound). Prior approval required for coverage if inpatient stay exceeds federally established minimum	

		What You Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Childbirth/delivery facility services	No charge after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	time frames.
	Home health care	No charge after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Combined in-network/out-of-network limit of 60 visits per calendar year. Prior approval required for coverage.
If you need help recovering or have other special health needs	Rehabilitation services	\$15 <u>copay</u> /visit, <u>deductible</u> does not apply	30% <u>coinsurance</u> after <u>deductible</u>	Combined in-network/out-of-network limits: PT/OT/ST/pulmonary = 36 visits per
	Habilitation services for treatment of Autism Spectrum Disorders	\$15 <u>copay</u> /visit, <u>deductible</u> does not apply	Not covered	calendar year; cardiac rehab = 36 visits per calendar year. Covered services for treatment of autism are not included in above limits. Prior approval required for coverage of outpatient speech therapy.
	Skilled nursing care	No charge after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Combined in-network/out-of-network limit of 100 days per calendar year. Prior approval required for coverage.
	Durable medical equipment	No charge after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Prior approval required for coverage of certain items of DME. Call PHP Service Company for current information.
	Hospice services	No charge after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	Prior approval required for coverage.
lf your obild needs	Children's eye exam	Not covered	Not covered	This plan has no coverage for this service.
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	This plan has no coverage for this service.
uental of eye care	Children's dental check-up	Not covered	Not covered	This plan has no coverage for this service.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
 Acupuncture Cosmetic surgery Dental care Habilitation services except to treat Autism Spectrum Disorders 	 Hearing aids and services Infertility treatment and medications to conceive a pregnancy Long term care 	 Non-emergency care when traveling outside the U.S. Private duty nursing Routine eye care (adult) Routine foot care 	

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery if meet criteria-10%
 <u>coinsurance</u> up to \$1,000 <u>copay</u>, <u>deductible</u> does not apply, in-network only, prior approval required for coverage
- Chiropractic care combined with osteomanipulation by D.O.-in-network: No charge after <u>deductible:</u>-out-of-network: 30% <u>coinsurance</u> after <u>deductible</u>, to combined limit of 24 visits per calendar year
- Infertility treatment to treat the underlying conditions that result in infertility only-Covered as any other medical condition
- Weight loss services other than surgery-40% <u>coinsurance</u> after <u>deductible</u> for most services, in-network only

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Michigan Department of Insurance & Financial Services (DIFS), the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Care.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: PHP at 1.800.832.9186 or 517.364.8500 locally. You may also contact the Michigan Department of Insurance & Financial Services (DIFS), the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes.

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>. **Does this plan meet the Minimum Value Standards? Yes.**

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>. **Non-Discrimination**: PHP Service Company complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PHP Service Company provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters; written information in other formats (large print, audio, accessible electronic formats, other formats); and provides free language services to people whose primary language is not English, such as qualified interpreters; and information written in other languages. If you need these services, contact Customer Service at 800.203.9519 (TTY 711). If you believe that PHP Service Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the PHP Service Company Civil Rights Coordinator, mailing address: PO Box 30377 Lansing MI 48909-7877, phone: 800.203.9519, (TTY 711), fax: 517.364.8406 email: <u>phpcompliance@phpmm.org</u>. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the PHP Service Company Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1.800.368.1019, 800.537.7697 (TTD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language Access Services: If you, or someone you are helping, has questions about PHP, you have the right to get help and information in your language at no cost. To talk to an interpreter, call our Customer Service Department at 517.364.8500 or 800.832.9186 (TTY: 711).

Spanish Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de PHP, tiene derecho a acceder a ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al Departamento de Atención al Cliente al 517.364.8500 - 800.832.9186 (TTY: 711).

إن كان لديك أو لدى شخص تساعده أسئلة بخصوصPHP، فلديك الحق في الحصول على المساعدة و المعلومات الضرورية بلغتكمن دون اية تكلفة المتحدث مع مترجم اتصل ب800.832.9186 - 0173 (TTY: 711).

<u>Chinese</u>如果您, 或是您正在協助的對象, 有關於[插入 PHP 項目的名稱 方面的問題, 您有權免費獲得以您的語言提供的幫助和信息。洽 詢一位翻譯員, 請撥電話 [在此插入數字517.364.8500 - 800.832.9186 (TTY: 711).

<u>German</u> Falls Sie oder jemand, dem Sie helfen, Fragen zum PHP haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 517.364.8500 - 800.832.9186 (TTY: 711) an.

Italian Se Lei o qualcuno che sta aiutando aveste domande su PHP, avete il diritto di ricevere assistenza e informazioni nella vostra lingua gratuitamente. Per parlare con un interprete, può chiamare 517.364.8500 - 800.832.9186 (TTY: 711).

<u>Japanese</u>ご本人様、またはお客様の身の回りの方でも、PHP についてご質問がございましたら、無料でご希望の言語でサポートを受けたり、情報を入手したりすることができます。通訳とお話される場合、517.364.8500-又は 800.832.9186 (TTY: 711) までお電話ください。

Korean 만약귀하또는귀하가돕고있는어떤사람이 PHP에 관해서질문이 있다면귀하는그러한 도움과정보를비용부담없이귀하의언어로 얻을수있는권리가있습니다.정보를 얻기위해통역사와대화하려면517.364.8500 - 800.832.9186 (TTY: 711)로전화하십시오.

Polish Jeśli Ty lub osoba, której pomagasz, macie pytania odnośnie PHP, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 517.364.8500 - 800.832.9186 (TTY :711).

<u>Russian</u> Если у вас или лица, которому вы помогаете, имеются вопросы по поводу PHP, вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 517.364.8500 - 800.832.9186 (TTY 711).

<u>Syriac</u>

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<u>Tagalog</u> Kung ikaw, o ang iyong tinutulungan ay may mga katanungan tungkol sa PHP, may karapatan ka na makakuha ng tulong at impormasyon na nasa iyong wika nang walang bayad. Para makipag-usap sa isang tagapagsalin-wika, tumawag sa 517.364.8500 o 800.832.9186 (TTY: 711).

<u>Vietnamese</u> Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về PHP, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 517.364.8500 - 800.832.9186 (TTY: 711).

<u>Bengali</u> যদি আপনার, বা আপনি সাহায্য করছেন এমন কারোও PHP সম্পর্কে প্রশ্ন থাকে, তাহলে নিখরচায় আপনার ভাষায় সাহায্য এবং তথ্য পাওয়ার অধিকার আপনার আছে। একজন দোভাষীর সাথে কথা বলতে, আমাদের গ্রাহক পরিষেবা বিভাগকে 517.364.8500 বা 800.832.9186 (TTY: 711) নম্বরে কল করুন।

<u>Albanian</u> Nëse ju, ose dikush që po e ndihmoni, keni pyetje për PHP, keni të drejtë të merrni ndihmë dhe informacione falas në gjuhën tuaj. Për të folur me një përkthyes, telefononi Departamentin e Shërbimeve për Klientë në numrin 517.364.8500 - 800.832.9186 (TTY: 711).

<u>Serbo-Croatian</u> Ukoliko Vi ili netko kome Vi pomažete ima pitanje o PHP-u, imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste razgovarali sa prevodiocem, nazovite 517.364.8500 - 800.832.9186 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible	\$250
Specialist cost sharing	\$15
Hospital (facility) <u>coinsurance</u>	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$250
<u>Copayments</u>	\$10
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$50
The total Peg would pay is	\$310

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	\$250
Specialist cost sharing	\$15
Hospital (facility) coinsurance	0%
Other coinsurance	0%
This EXAMPLE event includes convis	aa lika

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) **Prescription drugs** Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

In this example, Joe would pay:

Cost Sharing		
Deductibles	\$250	
Copayments	\$800	
Coinsurance	\$60	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,130	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$250
Specialist cost sharing	\$15
Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$250
Copayments	\$200
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$450

The plan would be responsible for the other costs of these EXAMPLE covered services.